

Military & Civilian Resources

(Financial/Food/Water/Closures/Shelters/Home Repairs)

Air Force Aid Society (AFAS)

Steps to apply for an AFAS Grant:

1. Go to [AFAS.org](https://www.afas.org) to apply for grant.
2. Use your receipts, pictures of damage, etc. for your AFAS grant justification.
3. Once your application is complete you will receive notification to meet with the Lackland Military & Family Readiness Center (M&FRC). Call (210) 671-3722 and leave voicemail with your info or (email 802fss.fsr@us.af.mil) to schedule appointment to receive payment.
4. The grant is for up to \$500, not automatically \$500.
5. This grant will be open for approximately two weeks.

Eligibility includes:

- Active duty Air Force members
- Air National Guard or Air Force Reserve personnel on extended active duty over 15 days under Title 10, USC (assistance is limited to emergencies incidental to, or resulting from applicant's active duty tour)
- Air National Guard personnel on Title 32 USC 502(f) Full-Time Active Guard Reserve (ANG) orders (Initial & Continuation Tour Only)

Federal Employee Education & Assistance (FEEA) Fund

DoD Civilians this option is for you. The link below will walk you through the online grant application process. The grant requires a FEMA disaster declaration. For our current winter storm its: EM-3554-TX). The \$500 limit applies for this grant as well.

- Apply here: <https://feea.org/our-programs/disaster-relief/>

FEMA Emergency Assistance

President approved 75% disaster funding to FEMA covering 77 counties in Texas Financial assistance has been granted by FEMA.

- Apply here: <https://www.fema.gov/locations/texas>

Texas 211 Assistance

- Access here: <https://www.211texas.org/>
- *If you are unable to reach 2-1-1 from your telephone, call us toll-free at (877) 541-7905. You may also find help by accessing the 2-1-1/United Way Helpline online database*

SBA Disaster Assistance

- Apply here: <https://disasterloanassistance.sba.gov/ela/s/>

Operation HomeFront (Active Duty and Deployed ANG on Title 10)

- Apply here: <https://operationhomefront.org/critical-financial-assistance/>

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VFW Unmet Needs (*Active Duty and Deployed ANG on Title 10*)

- *They are unable to assist with immediate needs due to their current processing times. We will continue to check back with them and post an update.*

Water

Bottled Water Distribution Sites (Daily / 8:00a.m. - 5:00p.m. Sunday, 21 Feb – 6 Mar)

Limit 1 case of water per household per day.

- **Wheatley Heights Sports Complex** - 200 Noblewood Dr.
- **Brooks** - Challenger Dr. @ Research Place
- **Texas A&M University** - San Antonio - Main Campus – One University Way
- **Port San Antonio** - 205 Billy Mitchell Blvd
- **SeaWorld San Antonio/Aquatica** - 10500 Sea World Drive
- **Six Flags Fiesta Texas** - 17000 IH 10 West
- **Food Bank** - 5200 Enrique M. Barrera Pkwy
- **Our Lady of the Lake University** - 411 SW 24th St
- **Community Bible Church** - 2477 N Loop 1604 E
- **Heroes Stadium** - 4799 Thousand Oaks Dr.
- **Rolling Oaks Mall** - 6909 N Loop 1604 E
- **Bullis County Park** - 27583 Old Blanco Rd
- **Julius Matthey Middle School** - 20350 Red Forest Ln
- **Leon Valley Community Center** - 6427 Evers Road
- **AT&T Center** - 1 AT&T Center Parkway
- **City of Converse Community Center** - 407 S. Seguin Road

Local Breweries providing free drinking water. Bring your own containers.

- **Roadmap** 12:00 - 10:00pm or until gone
723 N. Alamo, San Antonio, TX, (210) 254-9962
- **Weathered Souls** 11:00am - 10:00pm or until gone
606 Embassy Oaks #500, San Antonio, Tx, (210) 274-6824
- **Black Laboratory Brewing** 12:00 - 9:00pm or until gone
1602 E Houston St Suite 109, San Antonio, Tx, (210) 370-3442

Please bring your own, **clean** containers (no bottles), they will **NOT** be providing containers nor will they be responsible for sanitizing; they will provide potable water only (no ice).

JBSA Potable Water Stations (Daily / 0900 - 1600)

- **JBSA-Lackland**: Fire Station #1 at the corner of Kenly Avenue and Truemper Street. Distribution at back door of station opposite stall doors – sign will be posted on door with number to call.

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- **JBSA-Chapman Annex:** Fire Station #3 on Medina Base Road. Distribution at back door of station opposite stall doors – sign will be posted on door with number to call.
- **JBSA-Fort Sam Houston:** Fire Station #4 at the corner of Garden Avenue and Schofield Road. Distribution at back door of station opposite stall doors – sign will be posted on door with number to call.
- **JBSA-Fort Sam Houston:** Fire Station #5 at the corner of Dodd Boulevard and Winans Road. Distribution at back door of station opposite stall doors – sign will be posted on door with number to call.
- **JBSA-Randolph:** Fire Station #8 at the intersection of 5th Street East and J Street East on the southeast corner of the installation. Distribution at east site of station – sign will be posted on door with number to call.

**Please ensure that you DO NOT PARK VEHICLES IN FRONT OF STALL DOORS.*

SAWS Bulk Water Distribution Sites (Daily / 0800a.m. – 6:00p.m.)

- <https://www.saws.org/bulk-water-distribution-sites-to-open-friday/>

**The sites will be open until the water system is back to normal operating conditions*

FOOD

San Antonio Food Banks

If you have access to internet preregister here <https://safoodbank.org/cvresponse/getfood/>.
But if you are unable to preregister they will not turn you away walk-ups accepted

Friday-Sunday (Feb. 19-21) *Normal Distribution Hours return on Feb. 22, Monday: Monday – Friday (1-4pm), Saturdays (10am-1pm)*

- TIME: 10:00a.m. - 4:00p.m.
- WHERE: San Antonio Food Bank main facility, with pre-check required beforehand at Camargo Park: 5738 Castroville Rd (78227)
- WHAT: 1,000 households (more than 5,000 individuals) get 100+ pounds of food, water

Saturday, Feb. 20

- TIME: 9:00 - 11:00a.m.
- WHERE: River City Church: 16765 Lookout Rd (78154)
- WHAT: 2,000 households (more than 5,000 individuals) get 100+ pounds of food, water

Saturday, Feb. 20

- TIME: 1:00 - 4:00p.m.
- WHERE: Harlandale ISD Memorial Stadium: 1109 Apollo St (78214)
- WHAT: 1,000 households (more than 5,000 individuals) get 100+ pounds of food, water

Friday, Feb. 19

- TIME: 11:00a.m. - 1:00p.m.
- WHERE: NISD Gustafson Stadium: 7001 Culebra Rd (78238)
- WHAT: 2,000 households (more than 5,000 individuals) get 100+ pounds of food, water

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Friday, Feb. 19

- TIME: 2:00 - 4:00p.m.
- WHERE: Rackspace Technology: 1 Fanatical PI (78218)
- WHAT: 2,000 households (more than 5,000 individuals) get 100+ pounds of food, water

*More food pantries can be found here https://www.foodpantries.org/ci/tx-san_antonio

JBSA Medical Facilities

- **JBSA-Lackland Wilford Hall**
Pharmacy Mon - Fri, 0800 - 1800
Urgent Care Center 24/7
 - **JBSA-Fort Sam BAMC**
Outpatient Pharmacy Mon - Fri, 0800-1800; Saturday 0900-1700
Emergency Room 24/7
ER Pharmacy 24/7
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San Antonio-area Closures: Schools, Medical Facilities, and Vaccine clinics

<https://www.kens5.com/article/news/community/winter-weather-school-closures/273-1b0cce1c-0bfc-4587-aae2-cfa0200790fc>

JBSA BX-Commissaries-Shopettes

- Commissaries and AAFES Exchange/Express stores will be open regular weekend hours and resume normal hours beginning Monday, Feb. 22

SA Store Updates

- HEB
<https://newsroom.heb.com/severe-winter-weather-h-e-b-store-operations-real-time-updates/>
- Target
<https://www.target.com/store-locator/find-stores/san%20antonio,TX>
- Walmart
<https://www.walmart.com/store/finder?location=san%20antonio&distance=50>
- CVS
<https://www.cvs.com/store-locator/landing>
- Walgreens
<https://www.walgreens.com/storelocator/find.jsp?tab=store%20locator&requestType=locator>

**Store hours may vary depending on the severity of the weather in the area. Majority will use Google, Apple Maps, etc. but locators may show updated closures. HEB is the only store running Live updates from their news room on hours and closures.*

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Shelters

Texas Warming Centers Map

<https://tdem.texas.gov/warming-center/>

SA Warming Stations and Shelters

<https://www.ksat.com/news/local/2021/02/17/heres-a-list-of-warming-centers-in-san-antonio-and-surrounding-area/?outputType=amp>

Home Repair Assistance

- **San Antonio CONTRACTOR CONNECT**

<https://www.sanantonio.gov/DSD/Online/ContractorConnect>

Live Status of Texas Roads

- **TxDOT**

https://its.txdot.gov/ITS_WEB_LEGACY/FrontEnd/default.html?r=TYL&p=Tyler&t=map

- **Drive Texas**

<https://drivetexas.org/#/7/32.340/-99.500>

**Majority will use Google, Apple Maps, etc. but they may not show updated closures. These sites are as they happen through and reported Through TXDot statewide.*

Volunteers Needed

SA Food Bank Volunteers

- Registration is here <https://safoodbank.org/ways-to-help/give-time/>

Water Distribution Volunteers

- Registration is here <https://www.signupgenius.com/go/8050F4CACA82BA3FA7-bottled>
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USAA is the only company advertising this, but have members check with their insurance providers. They may be able to offset the cost of the hardships they are experiencing.

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USAA HOME/RENTER'S
INSURANCE

**IF YOU HAVE A
POWER FAILURE
THAT CAUSES THE
FOOD IN YOUR
REFRIGERATOR TO
SPOIL, YOU'RE
COVERED!**

Go to:
Home Policy Insurance, File a
claim, Power outages, and select
Spoiled food.

A USAA Insurance policy will
pay up to \$500 for food
spoilage due to a power
outage.

IT DOES NOT GO AGAINST
YOUR POLICY,